



Department of Corrections Operating Status during COVID-19 Emergency **As of March 26, 2020**

What is our operating status?

The Department of Corrections remains operational, with identified administrative staff now teleworking. In order to protect our residents, staff, and their families, the DC Department of Corrections is suspending all in-person visits, programming, and volunteer activities at its facilities for the entirety of the Public Health Emergency declared on March 11, 2020. Video visits will remain operational. Legal no contact visits will be allowed, including visits from attorneys and their teams, (i.e. caseworkers, paralegals, investigators, etc.).

How does this impact what we do?

While we recognize the significant impact these changes will have on inmates, their families, and loved ones, we must take seriously the medically-advised social distancing measures as a proven method for preventing the spread of COVID-19.

How does this impact our physical locations?

- **Correctional Treatment Facility** - Suspended in-person visitation, programming and volunteer activities
- **Central Detention Facility** - Suspended in-person visitation, programming and volunteer activities
- **READY Center** - Closed for the duration of the Public Health Emergency

What else are we offering to meet your needs?

- The Department will provide video visitation for inmates while in-person visitation is suspended. Video visitation may be scheduled via the Internet at <https://visitation.doc.dc.gov/app> or by calling 1 (888) 906-6394 or (202) 442-6155 (Tuesday through Saturday from 9 am-5 pm). Visits are conducted Wednesdays through Sundays starting at 11 am and ending at 10 pm. The last session begins at 9 pm.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Identified administrative staff is teleworking, and our on-site employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-698-4932 or doc@dc.gov. For more information, please visit coronavirus.dc.gov.